

GENERAL DATA PROTECTION REGULATIONS 2018

This privacy policy explains how Stanley Villa Farm Camping uses any personal information we collect about you when you use our website or contact us by phone, email or other correspondence. This policy outlines what information we collect, how it is stored and what it is used for. It is our policy not to use any personal information for any purpose other than which it is intended to conduct our business and provide you with information on our services.

This policy and the provisions of the General Data Protection Regulations (GDPR) are designed to protect individual's information. Business contacts and information are considered to be in the public domain and therefore not covered. The GDPR is in force from 25th May 2018.

1. We will collect information such as your name and contact details. This will be used for:
 - Electronic delivery of emails, newsletters and any other internally generated information relating to news/events/services that we offer.
 - To meet our legal and regulatory obligations
 - Website usage information is collected using cookies.
2. With the exception of any external organisations listed below we will not sell or share any personally identifiable information collected by us to any third party:
 - HM Revenue & Customs (as required by Law)
3. We would like to send you information about products and services that may be of interest to you. You have the right at any time to stop us from contacting you. If you no longer wish to be contacted for marketing purposes, please email us: hello@campingbugs.co.uk. We will retain all given information on the following basis:
 - All information required to administer our accounts system are stored on our Microsoft Cloud which is encrypted and backed up. All paper accounting information is routinely destroyed after seven years.
 - Our mailing data base is stored in the Cloud via Infusionsoft. You may unsubscribe and/or have your details deleted at any time.
 - All other contact details and information will be retained indefinitely either on a local hard drive or in paper form stored in locked filing cabinets.
 - Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use to the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org. You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.
4. We have to abide by the law of the land and if information is legitimately requested by the Government or one of their agencies we will comply with any such request.
5. You may at any time review or update any personally identifiable information we hold. In the first instance please email hello@campingbugs.co.uk. We will take any reasonable steps to confirm your identity before any such changes are made.
6. This privacy policy only applies to our website. Stanley Villa Farm Fishing & Camping is not responsible for the privacy practices or the content of any other websites. So, when you link to other websites you should read their own privacy policies.
7. Stanley Villa Farm Fishing & Camping reserves the right to alter, without notice, this policy if either required to under law or to improve services and benefits to our customers. The current policy will always remain available on our website: www.campingbugs.co.uk

Please contact us if you have any questions about our privacy policy or information we hold about you: hello@campingbugs.co.uk

You have the right to complain to the Information Commissioner's Office if you think there is a problem with the way we are handling your data: ico.org.uk